# SAFER NEIGHBOURHOODS OPERATIONS

# WHO WE ARE

Safer Neighbourhoods is the Crime and Disorder Reduction Department of North Lincolnshire Council and are responsible for contributing to the delivery of the Safer Communities Plan.

Annually our analyst produces a Joint Strategic Intelligence Assessment (JSIA) document which identifies the priorities for the partnership. The JSIA aims to provide an accurate picture of the current, emerging and longer-term issues facing the Partnership and shows performance against the priorities set out in the North Lincolnshire Safer Communities Plan.

The JSIA also identifies where the hotspots are for various crimes and who the offenders and victims are, enabling us to focus our resources.

# WHAT WE DO

Our work is dictated by community raised issues, partner agencies and hotspot locations identified through analysis of reported incidents to the Police. The Team also respond to serious issues highlighted through Police tactical and strategic meetings.

Lead **Neighbourhood Action Teams** (NATs) which are held in each of the 17 wards in North Lincolnshire, they are chaired by the local Councillor and are attended by partners and representatives of community groups. NATs identify local problems and prioritise these for action. Safer Neighbourhoods are responsible for problem solving each issue, identifying suitable solutions and working with partner agencies to achieve a suitable resolution. (Please see 5 minute guide on being a NAT member for more details)

Use **problem solving** tool SARA to tackle community issues. This involves:

* Scanning a problem to identify what is known;
* Undertaking a full Analysis of the issue, this includes asking our data analyst to provide detailed analysis of reports to agencies including the Police, door knocks to residents, the distribution of Problem Exploration Forms (PEFs) to streets/areas, arrange/attend community meetings, environmental visual audits or complete crime prevention surveys;
* Identify suitable Responses, appropriate to tackle the issues identified. See below for examples;
* Assessment of whether the responses tackled the issue.

Some of the responses include:

* Information gathered on the PEFs to be fed into the Police intelligence system to support Police activity.
* Community perception score from the PEFs use a baseline average to identify a measure.
* Crime prevention visits to properties on specific streets/areas and offer free security products.
* Complete location based crime prevention visit, undertake environmental visual audits considering 10 principles of crime prevention and produce recommendation document.
* Set up Neighbourhood Watch Groups and provide free signs, stickers for windows and other literature and products.
* Deploy a hotspot CCTV camera based on meeting set criteria for specific issues.
* Home security presentation to the public and at community groups.
* Establish a Business Watch and provide signs for the area and literature.
* Work with Social and private Landlords to tackle specific addresses.
* Implement a variety of schemes appropriate to the issues being tackled.
* Enforcement of the Public Space Protection Order (PSPO).
* Installation of anti-social behaviour warning and advisory signs.
* Good Neighbour Agreements.
* Referrals to Victim Support.
* Referrals to Remedi for mediation.
* Media campaigns to target specific issues.
* Liaise with schools and colleges.
* Refer those identified as responsible for anti-social behaviour (ASB) to the ASB Panel for support and intervention.
* Complete Risk Assessment form for those targeted by ASB.
* Hold multi-agency surgery’s and other engagement opportunities at various locations to engage with the public about current issues.
* Assist with partner agency action days and events to provide literature and gather information.
* Provide burglary prevention packs to vulnerable people in hotspot areas.
* Liaise with Security Control Centre for any available footage from the Council CCTV cameras related to the issue being tackled.
* Chair and attend ad hoc partner meetings arranged to discuss particular issues and agree actions.

Other responsibilities:

* Write **strategic profiles and action plans** to tackle high risk, crime and disorder issues and work with partners to implement actions to make a long term, sustainable, cost effective solution.
* **Deployable CCTV** – we have a number of deployable cameras that can be installed on lampposts on a temporary basis, for when there are multi-agency issues affecting a community and the criteria for this is met. Footage is recorded to a hard drive and we attend to download when a request is received and provide the Police with any evidential footage. To request footage the details of the incident needs to be sent to saferneighbourhoods@northlincs.gov.uk. (See 5 minute guide for more details)
* **ASB Panel** - Safer Neighbourhoods manage the ASB process and chair the monthly Panel meeting where we discuss high risk victims and offenders. The panel looks to support offenders through a 7 stage process, making appropriate referrals and giving individuals opportunity to change their behaviour before enforcement. (Please see 5 minute guide on ASB Panel)
* **High risk ASB victims** are supported with weekly calls and an offer of a home CCTV camera. Specific actions are monitored through the ASB Panel to monitor impact and vulnerability. **Medium risk victims** receive monthly phone calls by Safer Neighbourhoods. We also monitor the repeat callers to the Police for ASB and conduct risk assessments where appropriate. (For more information please see 5 minute guide on ASB Victim Management)
* **Community Triggers** are activated by members of the public who are not satisfied that their issues have been dealt with appropriately by agencies. This is a Government requirement with specific timescales and guidelines for issues that meet the threshold and is managed by Safer Neighbourhoods. It requires a multi-agency meeting to review all actions taken and whether anything further can be undertaken to resolve the issue. (Please see 5 minute guide)
* **Target Hardening** can be offered to victims of High Risk Domestic Abuse and High Risk threats to life. This service offers and installs security products to the home address. (Please see 5 minute guide for more details and referral form)
* **NiteSafe** is project established to tackle violent crime in the Night Time Economy (NTE). Safer Neighbourhoods fund two NiteSafe security officers who work every Friday and Saturday night until 5am in Scunthorpe Town Centre. These provide reassurance and support to users of the Town. There is also a NiteSafe Partnership meeting that addresses all issues affecting the night time economy including, providing and emptying drug safes in each premises, providing amnesty bins to reduce glass on the streets, locate a Safe Haven over the Christmas period with paramedics to provide instant response at the location, monitor the road closure barriers restricting access to a key area of the Town Centre during the weekends, implemented Stars on the Bars scheme to assess premises and raise standards and provide each premise with a Pubwatch radio linked to the Security Control Centre who observe and report on incidents.
* A **Street Worker project** has been commissioned to identify and support street workers through Outreach work. Key workers are employed to support women with their individual needs and support them away from street work, operate a Forum where agencies discuss individuals and support plans and the operation of a Womens Group. (Please see website for process and referral form)
* Officers attend numerous meetings including but not exclusive to: Multi-Agency Child Exploitation (MACE), Organised Crime Groups (OCG), Tactical, Tasking and Co-ordination Group (TTCG), Reoffending, Prevent, Substance Misuse, Hate Crime, Arson, Fraud Forum, Youth Offending Service allocation meeting and Police Ward meetings.
* **Police Operations** are supported by the team in which geographical and thematic issues are covered.
* **Neighbourhood Watch** set-ups and groups are managed by Safer Neighbourhoods. Co-ordinators are encouraged to manage their groups to their specific needs and are supported with meetings, information on latest scams and crime information, have permission to attend NAT meetings. All support, literature, stickers and signs are provided free of charge. (Please see 5 minute guide)
* **Tradewatch** is a free scheme developed to tackle door step crime and rogue traders. Residents are asked to commit to refuse any work offered at the door step and report any suspicious callings to the Police. Free street signs and stickers are provided. Please see 5 minute guide)
* **Red Amber Green (RAG)** scheme is designed to tackle cars parking on keep clear markings outside schools. A series of banners are displayed on school fencing starting with a green warning and escalating to red if parking issues persist. (Please see 5 minute guide)
* **Public Space Protection Order (PSPO)** is in existence and covers all North Lincolnshire. Within this there are different conditions for different areas, which permits certain behaviours. Breaches of this can result in a fixed penalty fine. (Please see website for conditions and further information)
* **Bid writing and Business Case** – where a response needs a financial input, Safer Neighbourhoods will complete funding application forms and build business cases, evidenced by the problem solving document, to seek funding to address.

For more information about Safer Neighbourhoods or any of the guides please call us on: 01724-297430 or visit the website [www.saferneighbourhoods.net](http://www.saferneighbourhoods.net)

You can also follow us on Twitter: @SaferNhoodsNL

**Officer areas of responsibility and contact details:**